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November 15, 2013

ADDENDUM # 2

RFP# 7521370

Title: Reporting and Evaluation for Rhode Island's Health Benefit Exchange

Bid Closing Date & Time: December 11, 2013 @ 10:00 AM (ET).

Notice to Vendors: Attention All Bidders

1. Extension of Question Period:

The original RFP # 7521370- Reporting and Evaluation for Rhode Island's Health Benefit Exchange question period closing date has been changed from October 18, 2013 @ 10:00 AM (ET) to November 22, 2013 @ 10:00 AM (ET).

2. Clarification of RFP Proposal 7521370- Sections, see attached.

3. State Responses to Vendor Questions, see attached.

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Interested parties should monitor this website, on a regular basis, for any additional information that may be posted.

CLARIFICATION OF RFP #7521370, Reporting and Evaluation for Rhode Island's Health Benefit Exchange, is hereby revised as follows:

Section 1: Introduction.

Paragraph 2 is amended as below:

The initial contract period will last 12 months with three (3) one year option years. Contracts may be renewed for up to three additional 12-month periods based on vendor performance and the availability of funds.

Section 3: Scope of Work

Paragraph 2 is amended as below:

The evaluation and reporting vendor shall be required to extract files and develop reports serving multiple purposes – this responsibility shall include template/report design, quality assurance, and some application of analytic tools and statistical methodologies. In addition, report development shall include the design, provision, and updates of standard tables, reports, and analytic tools, as well as providing ad-hoc reports. This will also include accessing publicly available benchmark data, when available, such as national, state, or regional benchmarks for Rhode Island health system data.

Section 5: Cost Proposal,

Entire section replaced by the following:

The budget for this project is not to exceed \$1.2 Million for the 12-month period of 1/1/14-12/31/14. The components of this budget are shown below:

<p style="text-align: center;">Budget RFP #7521370 Reporting and Evaluation for Rhode Island's Health Benefit Exchange 12-month period of 1/1/14-12/31/14</p>	
Component	Total
Consultants/contractors	\$1,200,000
TOTAL Reporting and Evaluation Budget	Not to exceed \$1,200,000

Bidders are required to submit a rate card with a list of positions and associated hourly rates and respondents will be evaluated based on the relative competitiveness of their

average hourly rate. The list of positions on the rate card must match the positions listed on Appendix C – Project Staffing Form.

The cost proposal must include a listing of positions and associated fully loaded rates, which should be inclusive of all administrative support and contract management related costs. No additional expenses will be allowed.

Section 6: Evaluation and Selection
Entire section replaced by the following:

Proposals will be reviewed by a Technical Review Committee comprised of staff from state agencies. To advance to the Cost Evaluation phase, the Technical Proposal must receive a minimum of 49 (70%) out of a maximum of 70 technical points. Any technical proposals scoring less than 49 points will not have the cost component opened and evaluated. The proposal will be dropped from further consideration.

Proposals scoring 49 technical points or higher will be evaluated for cost and assigned up to a maximum of 30 points in cost category, bringing the potential maximum score to 100 points. The RI Health Benefits Exchange reserves the exclusive right to select the individual(s) or firm (vendor) that they deem to be in its best interest to accomplish the project as specified herein; and conversely, reserves the right not to fund any proposal(s).

Proposals will be reviewed and scored based upon the following criteria:

Criteria	Possible Points
Staff Qualifications	20 Points
Capability, Capacity and Qualifications of the Offeror	20 Points
Quality of the Workplan	15 Points
Suitability of Approach/Methodology	15 Points
Total Possible Technical Points	70 Points
Cost calculated as lowest responsive average hourly rate divided by (this average hourly rate) times 30 points *	30 Points
Total Possible Points	100 Points

*The lowest average hourly rate for similarly qualified professional staff will receive one hundred percent (100%) of the available points for cost. All other bidders will be awarded cost points based upon the following formula:

(lowest average hourly rate / vendor's average hourly rate) * available points

For example: If the low bidder (Vendor A) has an average hourly rate of \$100 per hour and Vendor B's is \$200 per hour and the total points available are thirty (30), Vendor B's cost points are calculated as follows:

$$\$100 / \$200 * 30 = 15$$

Points will be assigned based on the offeror's clear demonstration of his/her abilities to complete the work, apply appropriate methods to complete the work, create innovative solutions and quality of past performance in similar projects.

Applicants may be required to submit additional written information or be asked to make an oral presentation before the technical review committee to clarify statements made in their proposal. Applicants may be required to submit additional written information or be asked to make an oral presentation before the Technical Review Committee to clarify statements made in their proposal.

Appendix B: Budget Form – 12-month Project Budget
Entire section replaced by the following:

Appendix B: Rate Card - List of positions needed to execute this 12-month project and associated fully loaded hourly rates. A template is attached and replaces the original electronic Appendix B: Project Budget Form –

Note: Please only list professional services positions, as costs associated with administrative services and contract management should be accounted for in the fully loaded rates. Additionally, the positions listed in the rate card must match the positions listed in Appendix C – Project Staffing Form.

<div>Appendix B</div> <div>Fully Loaded Rate Card</div>	
VENDOR NAME:	
Name, Position Title	Hourly Rate, fully loaded. \$

Vendor Questions for RFP # 7521370 - Reporting and Evaluation for Rhode Island's Health Benefit Exchange

Question 1: Does that state have some schema of the existing data other than the quoted acronymic 'Standards'?

Answer to question 1:

Once the contract and PO has been finalized with the winning vendor, public datasets will be available in their respective formats. State datasets will either be provided through an extract file or access to a restricted file through an ad-hoc tool such as Pentaho, Business Objects, Linkvision, etc.

Question 2: What is the database engine/technology(s) that these sources of data reside in?

Answer to question 2:

Once the contract and PO has been finalized with the winning vendor, public datasets will be available in their respective formats. State datasets will either be provided through an extract file or access to a restricted file through an ad-hoc tool such as Pentaho, Business Objects, Linkvision, etc.

Question 3: Does the state have some existing reporting samples that would be required at the outset of the contract?

Answer to question 3:

The State has developed reporting measures and dashboards and will work with the contract vendor to refine this work.

Question 4: Are the business analytic tools already procured and installed?
E.g. Oracle Business Intelligence Enterprise Edition 11g (OBIEE) (including Hyperion)

Answer to question 4:

Rhode Island is currently using Crystal Reports and Pentaho BI.

Question 5: Will the selected vendor be required to implement technology tools, or is the focus on the business informatics and reporting work development for RFP outlined analytics?

Answer to question 5:

The focus of the work will be on designing and preparing public reports and issue briefs, developing and maintaining ongoing operations reports and dashboards, producing ad hoc reports as needed, as described in the scope of work. Any software licenses that are required as a result of work conducted on this project will be considered outside the scope of this RFP.

Question 6: Will the vendor be able to offer in-house analytics for the production of reports (specifically when industry source information is combined with State-specific data for comparative analysis)? Or will all data analysis be expected to be performed on State Exchange owned systems and processes?

Answer to question 6:

The vendor may offer in-house analytics; however, the state shall retain and maintain ownership of any work products, including third party software products and custom developed source code and datasets.

Question 7: Is a vendor required to bid on all five listed tasks?

Answer to question 7:

The selected Vendor will demonstrate sufficient experience and capacity necessary to successfully complete all tasks.

Question 8: Will the state reward a vendor for a portion of the total five tasks?

Answer to question 8:

The selected Vendor will demonstrate sufficient experience and capacity necessary to successfully complete all tasks.

Question 9: Will each task in this RFP be evaluated, scored, and awarded independently?

Answer to question 9:

The selected Vendor will demonstrate sufficient experience and capacity necessary to successfully complete all tasks.

Question 10: Re: task one: Reports, Dashboards and Scorecards development and Maintenance: is it the intent of the state to require the winning vendor to design, develop, and maintain the reporting tools?

Answer to question 10:

The focus of the work will be on preparing public reports and issue briefs, developing and maintaining ongoing operations reports and dashboards, producing ad hoc reports as needed, as described in the scope of work.

Question 11: Is it the intent of the state to procure a vendor with “off-the-shelf” reporting tools?

Answer to question 11:

The focus of the work will be on preparing public reports and issue briefs, developing and maintaining ongoing operations reports and dashboards, producing ad hoc reports as needed, as described in the scope of work.

Question 12: Re: task three: comparative data and analysis: is it the intent of the state to require the vendor to investigate how to obtain and create a work plan for rating information on health plans, providers, and access?

Answer to question 12:

The vendor will create and implement a solution that will allow Exchange staff and the public to access comparative health plan, provider and facility data.

Question 13: Exchange performance metrics: how will the state disseminate non-public datasets, or internal exchange data from state to vendor? i.e., are there specific requirements around software, storage space, privacy?

Answer to question 13:

The State will work with the vendor, once contracted, to determine the best process for sharing non-public or internal Exchange data.

Question 14: As mentioned in section 1 “there will be no public opening and reading of responses received by the Division of Purchase pursuant to this Request” do we still need to mark any confidential material as “Confidential”?

Answer to question 14:

Any confidential material should be marked as “confidential”, but the state determines what is deemed confidential

Question 15: If a subcontractor is included in the proposal, is there a need to provide their details in Section 4 point 1 and 2? If yes, can additional pages (in addition to a limit of 15) be used?

Answer to question 15:

Yes. Section 4 point 1 should include a summary of the capabilities and role of any subcontractors. Section 4 point 2 should include a description of how any subcontractors will be organized and supervised. This should be within the 15 page limit.

Question 16: “Specific Requirements” section describes some requirements that are not a part of technical proposal. Will these requirements be evaluated separately?

Answer to question 16:

The “specific requirements” and “technical proposal” sections will be evaluated together.

Question 17: Will both Prime and subcontractor be evaluated separately or either party can satisfy the requirements? Both for “Specific requirements” and “Evaluation Criteria Requirements”?

Answer to question 17:

The Vendor retains responsibility for the completion and quality of any work assigned to subcontractors. The Vendor is expected to supervise the activities of subcontractors and employees in order to ensure quality.

Question 18: Will the name of the companies submitting the questions be made publically available?

Answer to question 18: No

Question 19: If external data sources are identified later in the project that need to be acquired, can any incremental cost to obtain that data be added at that time?

Answer to question 19:

Publicly available datasets are currently available online. The state will work with the vendor to ensure that the vendor has access to the internal databases. The state does not anticipate there will be a cost to the vendor for access to any of the databases needed for this project. If such a situation arises, the State will work with the contracted vendor to develop and implement a process to obtain the data source. Any such cost would not be included in the proposal.

Question 20: Will the vendors who built the Rhode Island HBE be allowed to bid on this proposal?

Answer to question 20: Yes.

Question 21: Will Rhode Island ensure that the necessary data and access is available as needed and specified in the vendor's detailed timeline/work plan?

Answer to question 21:

Once contracted, the State will work with the vendor to ensure that the agreed upon timeline and work plan is implemented in a timely manner.

Question 22: What is the expected data volume? Number of enrollees, number of providers and issuers?

Answer to question 22:

There are three issuers currently participating on the Exchange and four issuers participating in the off-Exchange market. HSRI anticipates 70,000-100,000 enrollees by the end of 2014.

Question 23: Will the vendor be required to perform any of the tasks within the Rhode Island environment as well? If so, has Rhode Island procured the necessary hardware to support QA, ORT and PROD environment?

Answer to question 23:

Computer hardware, software, and other such technology required to complete the work of the contract are the sole responsibility of the Vendor.

Question 24: Section 3 states "Rhode Island will give preference to tools available at little or no cost to the State." Could you please provide a list of software that the State already purchased license for? Including but not limited to: RDBMS, NoSQL, Development tools, Reporting tools (Crystal Reports), BI engine (Pentaho BI).

Answer to question 24:

The State is currently using Crystal Reports and Pentaho BI.

Question 25: Task Three indicates "The vendor shall enable exchange staff and public access to comparative health plan, provider and facility data, including drill down and slice/dice capabilities" Will the vendor be required to provide operation support for this website? If so, can the State provide more detail on the SLA?

Answer to question 25:

The vendor will be required to provide operation support for the functions on the website developed as part of Task Three (but not the whole website).

Question 26: How many different contractors does the vendor need to collaborate with, to get the data and system access?

Answer to question 26:

The vendor will need to collaborate with other state agencies and the Exchange's Systems Integrator, including premium billing and financial management, and Contact Center vendors.

Question 27: The solicitation mentioned that Rhode Island will be using UHIP for database management.

- a. What format is data stored in UHIP?
- b. What software is needed to access this data?
- c. Can vendors build their own database management system and extract data from UHIP?
- d. Will vendors who receive this bid only be able to use Crystal Reports and Pentaho BI or can they use other reporting software as well?
- e. Will vendors be responsible for integrating with the existing Rhode Island HBE systems?

Answer to question 27:

a. Public datasets will be available in their respective formats. State datasets will either be provided through an extract file or access to a restricted file through an ad-hoc tool such as Pentaho, Business Objects, Linkvision, etc.

b. Public datasets will be available in their respective formats. State datasets will either be provided through an extract file or access to a restricted file through an ad-hoc tool such as Pentaho, Business Objects, Linkvision, etc.

c. Yes

d. Computer hardware, software, and other such technology required to complete the work of the contract are the sole responsibility of the Vendor.

e. The contracted vendor will need to work with existing Exchange systems.

Question 28: Will vendors have access to claims data as well as Issuer and Plan Administration Data in SERFF & OHIC?

Answer to question 28:

The vendor will have access to issuer and plan administration data from SERFF. Claims data may also be available.

Question 29: Does Rhode Island have specifications in mind for their daily, weekly, monthly and annual reporting tools, operational dashboards, Exchange performance, financial performance, etc? Or will the vendor be responsible for gathering specifications from the respective business units?

Answer to question 29:

The State will work with the contracted vendor to refine existing reporting tools and dashboards.

Question 30: Will HEDIS and customer satisfaction data be included in the UHIP or is the vendor responsible for integrating this data into UHIP?

Answer to question 30:

HEDIS and customer satisfaction data are not included in the UHIP database. These data will continue to remain separate from the UHIP system.

Question 31: For Task Four, Public Communication of Data, does Rhode Island have a template or structure in mind for public documents it will be sharing or will the vendor be responsible for designing those?

Answer to question 31:

An expressed purpose of Task Four is to outline and develop documents that will be

provided to various public audiences. In that regard it is the work of this RFP to develop templates and structures for such documents.

Question 32: On page 6, Background section, the RFP states that “Rhode Island needs to procure assistance from a qualified firm to provide specialized evaluation and reporting capabilities, supporting ongoing exchange development and operational needs.”

- a. What firms are performing the ongoing exchange development and operational needs?
- b. Are they eligible to bid on this procurement?
- c. Please clarify the primary purpose of this procurement: is the primary purpose to provide an information system for evaluation and reporting or to produce the content that will support evaluation and reporting?

Answer to question 32:

- a. There are a variety of state contractors performing ongoing exchange development and operational tasks.
- b. All vendors, if they meet the requirements stated in the RFP, are eligible to bid on this procurement.
- c. The focus of the work will be on content: preparing public reports and issue briefs, developing and maintaining ongoing operations reports and dashboards, producing ad hoc reports as needed, as described in the scope of work.

Question 33: On pages 6-7, Specific Requirements section, the RFP states that “Preference will be given to vendors providing local, on the ground, dedicated resources to this project. The selected Vendor will demonstrate sufficient experience and capacity necessary to successfully complete all tasks.”

- a. Please clarify the type of local presence the agency envisions. Are staff required to be onsite or may they travel from another state?
- b. How many points, and what criteria, will be used to evaluate “local, on the ground, dedicated resources”?
- c. Does the agency anticipate providing an onsite location for local project staff?
- d. What type of personnel are expected are to be local?

Answer to question 33:

- a. The State anticipates that key staff will need to spend significant time on site leading up to and during the initial implementation of the proposed work. Vendors should propose their approach for key staff. If a Bidder’s approach involves key staff working remotely the Bidder should provide a detailed explanation of how the Bidder anticipates this working efficiently and effectively for Rhode Island’s timeline.
- b. Local on the ground resource use will be taken into account when assigning points in the workplan section of the evaluation criteria.
- c. Space will be made available in current HSRI locations for key staff.
- d. Please see part A for this question.

Question 34: On page 7, General Scope of Work Section, the RFP states that “The vendor may be required to license software to produce some specified reports. RI will give preference to tools available at little or no cost to the State.”

- a. Does the agency expect that the vendor will identify licenses and other components that are required for the vendor’s solution to function but are not part of the vendor’s firm fixed price?
- b. Does the state have a preference for any product that it currently has a license for (such as Crystal Reports and Pentaho)? If so, please provide a list of such products. Also, would the state be open to the use of these existing licenses or an expansion of these licenses to reduce the cost of the project?
- c. For products that it currently does not have a license for, has the agency identified those that are preferred or pre-approved and consider acceptable? If so, please provide a list of such products.

Answer to question 34:

- a. Computer hardware, software, and other such technology required to complete the work of the contract are the sole responsibility of the Vendor.
- b. The State is currently using Crystal Reports and Pentaho BI as reporting tools for the UHIP system.
- c. The State has not identified preferred or pre-approved products for which it does not have a license. Bidders are welcome to suggest potential products.

Question 35: On page 8, Task One section, the RFP provides the following passage: “2. Issuer and Health Plan Reporting: Consists of reporting that the Exchange must produce regarding issuers and plans, including Exchange QHP Certification, Health Plan Approval, Issuer Account Management and Issuer Licensing. It is important to note that in this area, much of the core reporting will be managed by the Office of the Health Insurance Commissioner (OHIC); however, some Exchange specific reporting needs are anticipated.”

- a. Does the agency anticipate that OHIC will meet much of these needs outside of the vendor’s solution?

Answer to question 35:

HSRI staff and contractors will work with the selected to coordinate with OHIC and obtain and report on Exchange-specific health plan data.

Question 36: On page 8, Task One, the RFP identifies several internal databases that are available to the project (e.g., UHIP, FairHear, SERFF, OHIC). Please provide additional detail on these databases, including:

- a. the technology used
- b. the organization responsible for developing and maintaining the database (i.e., the agency and division for state-maintained databases and vendor name for vendor-maintained database)

- c. the state's preferences or vendor's options for accessing these databases to support this project.

Answer to Question 36:

There are several data sources maintained by HSRI and other state agencies (such as OHIC) that may be needed to address this RFP. The winning vendor will need to work with HSRI to obtain key datasets as needed.

Question 37: On page 12, in the Additional Vendor Responsibilities section, the RFP includes the following passage:

“Data and Reports - Data, information, and reports collected or prepared by the Vendor as well as equipment purchased by the Vendor in the course of performing its duties and obligations and paid by the State under this contract shall be deemed to be owned by the State of Rhode Island. This provision is made in consideration of the Vendor's use of public funds in collecting and preparing such data, information, and reports, and in purchasing equipment.”

- a. Does the state also anticipate that all code and underlying databases used to prepare these reports will be the property of Rhode Island?
- b. Does the agency anticipate it will follow common practices of granting the vendor a royalty-free license to use this code for future projects with other potential customers?

Answer to question 37:

- a. Yes
- b. The state shall retain and maintain ownership of any work products, including third party software products and custom developed source code and datasets. Any deviation from this definition requires prior approval.

Question 38: Is the agency expecting the vendor to host the solution? If not, please describe the state-run hosting site that the vendor will host from and the services provided in that environment.

Answer to question 38:

Hosting costs should not be included in the bid. If the state decides to have the vendor host an analytic database, it will be paid for separately.

Question 39: Does the agency anticipate that this solution will contain a data warehouse component that would automatically pull data on a daily basis from other operational systems (such as UHIP, Appeals, Connections, etc.)? If not, does the agency anticipate

that the data brought into the reporting system will be queried from these source systems on an ad-hoc basis by the vendor staff who are creating the reports and dashboards?

Answer to question 39:

Vendor staff may need to query various data source systems on an ad-hoc basis to create certain reports.

Question 40: As the UHIP contractor, is Deloitte eligible to bid on this procurement, either as a prime contractor or subcontractor?

Answer to question 40:

Yes.

Question 41: Please provide information on applicable security requirements for this project.

Answer to question 41:

Please see section “Confidentiality and Protection of Public Health Information and Related Data” on page 11 of the RFP regarding confidential information.

Question 42: What is the agency’s budget for this project?

- a. Does the agency plan to leverage federal funds to support this project? If so, what is the source of these funds and what match rate is anticipated?

Answer to question 42:

The State plans to leverage federal funds to support this project, including the Establishment grants.

The budget for this initiative is \$1.2 Million; however, the State is interest in receiving the best value for these services.

Question 43: On page 9, Task 2 includes the following passage: “As information gaps and data sources are identified, the vendor will manage survey implementations or existing data source enhancements as needed to fill the gaps. For some exchange customer specific data/survey needs the vendor shall design and execute web based customer surveys, analyze results and adapt over time as needed to support technical, operational and policy development for the exchange.”

- a. For purposes of estimating scope and cost, how many web based surveys are anticipated in each year of the contract?

Answer to question 43:

Bidders may propose the number of web-based surveys they believe would be necessary to meet the needs of the Exchange.

Question 44:

1. On page 10, Task 3 includes the following passage: “The vendor shall enable exchange staff and public access to comparative health plan, provider and facility data, including drill down and slice/dice capabilities in three specific areas.”
 - a. Please identify the source of this data and how the agency anticipates that the data will be obtained by the vendor.
 - b. What is the anticipated number of concurrent users for this reporting/drill down environment for both exchange staff and external users?
 - c. Will the vendor be required to administer a user account capability to register and manage public access?
 - d. Does the Agency anticipate that security administration for exchange staff access to the reporting/drill down environment be integrated with an existing security process or system?
 - e. Does the Agency anticipate that security rights to specific reports or data will be administered at the user level?

Answer to question 44:

The purpose of this work is to bring in an experienced vendor to advise the state in matters such as these.

Question 45: On page 10, Task 4 includes the following passage: “The vendor will work with staff to outline and develop documents that will be provided to various public audiences. These documents will be produced from the Exchange reporting process and the vendor will translate them into accessible issue briefs and documents to be publicly and/or internally disseminated to support and explain policy recommendations to both internal and external stakeholders.”

- a. For purposes of estimating scope and cost, how many issue briefs are anticipated in each year of the contract?

Answer to question 45:

Vendors should propose the number of issue briefs in their bid that they feel would meet the Exchange’s needs.

Question 46: What is the anticipated start date of the contract? Is there an anticipated schedule for when each task will begin and complete?

Answer to question 46:

The contract will begin as soon as the procurement process can be completed. The vendor should propose a reasonable schedule for beginning and completing each task as part of their work plan.

Question 47: As the UHIP contractor, is Deloitte eligible to bid on this procurement, either as a prime contractor or subcontractor?

Answer to question 47:

Yes

Question 48: **Access to Data/Existing Systems:**

Will the vendor be provided access to the internal data sets, e.g. UHIP and SERFF, for creation of extract files and reports, or will the vendor need to work with the dataset owners to define extracts and feed schedules? (Section 3)

Answer to question 48:

Once the contract and PO has been finalized with the winning vendor , both, Public datasets will be available in their respective formats. State datasets will either be provided through an extract file or access to a restricted file through an ad-hoc tool such as Pentaho, Business Objects, Linkvision, etc. The State will work with the contracted Vendor to make facilitate access to the necessary data and systems to perform its proposed work.

Question 49: **Access to Data/Existing Systems:**

Does the Rhode Island SBM currently have full access to all of the SERFF templates that have been made available by NAIC? (i.e., the templates regarding: Plan Benefits, Rates, Unified Rate Review, Networks, Service Areas, Prescription Drugs, Accreditation, Business Rules, Administrative information, Essential Community Providers) (Section 3, Task 1)

Answer to question 49:

The State will work with the contracted vendor to make sure the vendor has access to SERFF data collected by OHIC.

Question 50: **Access to Data/Existing Systems:**

The RFP mentions that the vendor shall enable SBM staff and the public to access data

regarding health plan, providers, and facilities. Is the vendor expected to obtain this data from existing sources (e.g., HEDIS measures, NCQA scores, etc.), or are they expected to initiate new efforts to obtain data directly from health plans, providers and facilities? (Section 3, Task 4)

Answer to question 50:

The Vendor will both obtain data from existing sources and work to initiate new data collection efforts as necessary.

Question 51: **Access to Data/Existing Systems:**

Are there any fees associated with using the internal data sets? (Section 3)

Answer to question 51: No

Question 52: **Evaluation Plan**

Section 3: Task Five references an evaluation plan. Can Rhode Island make the evaluation plan available to bidders? (Section 3, Task 5)

Answer to question 52:

As the evaluation plan is still currently in development, the State cannot release this plan to vendors. However the State will work with the contracted vendor to implement and refine this plan.

Question 53: **Standardizing Reporting/Reporting Tools:**

Section 3: Task One specifies "The Exchange is developing a comprehensive reporting plan." Could Rhode Island make the reporting plan available to bidders? (Section 3, Task 1)

Answer to question 53:

As the reporting plan is still currently in development, the State cannot release this plan to vendors. However, the State will work with the contracted vendor to implement and refine this plan.

Question 54: **Standardizing Reporting/Reporting Tools:**

Section 3: Task One specifies "The vendor will...produce ad-hoc reports." Could Rhode Island estimate the number of annual ad-hoc reports to be developed during the initial 18 month contract period? (Section 3, Task 1)

Answer to question 54:

Vendors should propose the number of ad-hoc reports in their bid that they feel would meet the Exchange's needs.

Question 55: **Standardizing Reporting/Reporting Tools:**

Section 3: Task one specifies "The vendor will also conduct design sessions for new or modified reports requirements, develop and test reports." Could Rhode Island estimate the expected annual number of new or modified reports by level of complexity (high, medium, low)? (Section 3, Task 1)

Answer to question 55:

Vendors should propose the number of new or modified reports in their bid that they feel would meet the Exchange's needs,.

Question 56: **Standardizing Reporting/Reporting Tools:**

Could Rhode Island estimate the annual number and types of documents that will be required? (Section 3, Task 4)

Answer to question 56:

Vendors should propose the number of documents in their bid that they feel would meet the Exchange's needs.

Question 57: **Standardizing Reporting/Reporting Tools:**

Does Rhode Island prefer to use an existing website for public access to comparative health plan data, or is development of a new web site required? (Section 3, Task 3)

Answer to question 57:

The State prefers to use its existing website for public access to comparative health plan data.

Question 58: Standardizing Reporting/Reporting Tools:

Does Rhode Island prefer to use reporting tools that it is currently using, e.g. Crystal and Pentaho, on this project, or is Rhode Island open to other suggestions? (Section 3)

Answer to question 58:

Once the contract and PO has been finalized with the winning vendor, public datasets will be available in their respective formats. State datasets will either be provided through an extract file or access to a restricted file through an ad-hoc tool such as Pentaho, Business Objects, Linkvision, etc. Please see #2 on page 4. Alternative approaches and/or methodologies to accomplish the desired or intended results of this procurement are solicited. If the chosen vendor suggests a different reporting tool, the vendor must ensure that their proposed solution works within the current data infrastructure.